



# QUALITY POLICY STATEMENT

## COMMITTED TO

## BUSINESS INTEGRITY

## OUR EMPLOYEES

## OUR CUSTOMERS

## OUR SHAREHOLDERS

## SOCIETY

## TOTAL QUALITY

## PERFORMANCE

## ENVIRONMENT

## H & S FOR ALL

Mermaid Offshore Services Ltd. (MOS) specializes in the provision of services to the maritime, oil & gas and general industries. Such services include Vessel Operations, Diving, ROV, Construction, Installation, Inspection and Servicing. It is the ultimate objective of MOS to provide services and equipment that will satisfy client requirements in the most efficient and cost effective manner. The industries within which the Company operates place a continued emphasis on Safety, Quality and Fitness for Purpose covering all aspects of the Service(s) supplied. The Company is totally committed to using its best available resources in order to achieve these objectives in such a manner as to meet client expectations first time, every time.

MOS is committed to the implementation and continued maintenance of a Quality System that is compliant to the requirements of ISO 9001:2008 in order to ensure the highest level of quality in contract performance and servicing for clients as well as a moral obligation to honor its commitment to the total protection of the environment. This System of Management is designed to allow for total compliance with regulatory and client requirements.

To achieve these objectives, the Management of MOS requires the full cooperation and commitment of all employees to maintain and continually improve the Company's Quality Policies. The Management shall ensure that all employees are provided all the resources necessary for the successful implementation of these policies. Every Manager shall be responsible for continually monitoring the implementation of the Quality Assurance System in order to ensure its effectiveness and continued suitability.

The MOS Quality Assurance Management System is detailed in the Company's Quality Assurance Manual and associated Procedures. The System is designed to reflect accepted standards for the effective monitoring, control and maintenance of all aspects relating to Quality and Safety within the Company.

Graham Cooper  
Executive Director

*September 22, 2011*