



MARINE DEPARTMENT QUALITY MANAGEMENT POLICY

COMMITTED TO

BUSINESS INTEGRITY

OUR EMPLOYEES

OUR CUSTOMERS

OUR SHAREHOLDERS

SOCIETY

TOTAL QUALITY

PERFORMANCE

ENVIRONMENT

H & S FOR ALL

The Marine Department supports the activities of Mermaid Offshore Services worldwide.

The primary function of the Marine Department is the operation and maintenance of Company vessels. In addition, the department supports and advises the Mermaid Group as required in areas relating to Marine Operations and the capabilities of individual vessels.

In the execution of our activities we aim to meet the following objectives:

- To support the Offshore Operations Department business units in the execution of their projects.
- To maintain a focus on customer requirements
- To operate vessels safely
- To provide a safe working environment for the crew and project team
- To avoid damage to the environment
- To operate vessels in compliance with the relevant legislative and regulatory requirements
- To maintain vessels in accordance with the relevant legislative and regulatory requirements
- To maximise vessel availability

In order to maintain a commitment to continuous improvement in our operations, we consider the IMO's International Safety Management Code (ISM) to contain the minimum requirement against which our own performance standards must be set.

For the purpose of our activities, the interpretation of this standard is contained in the Fleet Management System. All employees of the Marine Department are required to comply with the relevant policies and procedures which are available in hard copy at the Marine Department and on each vessel.

Graham Cooper
Executive Director

September 22, 2011